



ICFML

INSTITUTO DE CERTIFICAÇÃO E FORMAÇÃO
DE MEDIADORES LUSÓFONOS



The ICFML is a non-profit organizations created by a group of academics, lawyers and mediators who believe in the development of mediation, by professional certified mediators, regardless of their mediation school, of the methodology they use, and who make the furtherance of their professional skills a priority.

We work with individuals and organizations who believe in mediation as a tool for promoting peace in society.

We work with local communities, governments, organizations, companies, NGOs and other for the development of sustainable programs that can be easily replicated and enhanced.

What we do

Mission

To promote the collaboration and peace through the development and professionalization of mediation in Portuguese speaking countries (Angola, Brazil, Cap Verde, Guinea-Bissau, Mozambique, Portugal, São Tomé and Príncipe, Timor).

Vision

Using the power of mediation to create a sharing space in view of promoting justice in these countries.

Action

We enable the communities in Portuguese speaking countries to develop mediation programs that stimulate the peaceful resolution of conflicts.
We develop and implement Qualifying Assessment Programs IN PORTUGUESE for IMI (International

Mediation Institute – imimediation.org) certification of international mediators and are the only Portuguese organization approved by the IMI to do so.

We have created a global network of Portuguese speaking mediators accredited by the ICFML and the IMI, for the promotion of mediation, providing support to mediators in their professional and institutional development.

The IMI is the only organization in the world that transcends local jurisdictions to develop global professional standards for experienced mediators, lawyers, another other users involved in conflict resolution and in the development of negotiation and collaboration techniques. The IMI promotes understanding between people and spreads knowledge, all of this for no profit, and never acting as a service provider. The IMI does not compete with anybody as its services are not invoiced. For more information on the IMI, visit the website www-icfml.org.

Who we are

The ICFML has the experience of a global network of professionals in conflict management, academics, lawyers, mediators, facilitators, and experts in collaboration with companies and with governmental entities. We have the support of specialist in relevant areas in accordance with the needs of each specific project. The people working for the ICFML have proven training and experience in the field of conflict management, share the values and mission of the ICFML, and are passionate about the work they do and its objective. The President of the ICFML is Ana Maria Maia Gonçalves, mediator, jurist, and professor, with a vast international experience.



Our values

The ICFML defends, among others, the values associated with mediation, such as integrity, neutrality, professionalism, voluntariness, social peace, transparency, collaboration, knowledge and information sharing, honesty and open-mindedness. The ICFML does not tolerate corruption, abuse, or any form of discrimination (sexual, racial, ethnic, age-related, religious, sexual orientation related, or related to any other personal characteristic).

Become our partner

Work with us for the promotion and use of mediation as a way of bettering people's lives and understanding among and between Portuguese speaking countries. How can you help?

Local Entities: You are a member of an executive of deliberative organ in a municipality or district, or the head of a community organization and wanting to implement a mediation program or that of any other means of dispute resolution in your community? Share your idea with us!

Governmental entities and similar organizations: Do you believe in the power of mediation and in its professionalization as an integrated aspect of your development of justice policy? Let's work together!

Companies: Do you want a socially responsible program that has a concrete impact in the life of your colleagues, teaching them how to resolve their professional and personal conflicts? You can sponsor an existing project or contact us for setting up your own.

Foundations and NGOs: Do you wish to integrate dispute resolution skills in pursuing your mission? You can support an existing project or we can partner up to meet shared objective.

Chambers of Commerce: Do you wish to give your members a new perspective on how to act in intra-company conflict situations? Together we can define a specific project.

Schools and Universities: Be our partner in specific programs for students and professors, as well as in the research in this field.

Actors of the legal world: Do you act in the legal life of your country and believe that there are viable alternatives that can be used alongside public justice to guarantee the speed, adequateness and foreseeability needed in the legal field, particularly in contractual relations? We can share information and offer programs to meet these objectives!

Training organizations and mediation centers: Participate in the professionalization of mediation by including, in your courses or in your mediator lists, the certification criteria of the International Mediation Institute. We are available to provide you will all the necessary information!

Individuals: Volunteer with us and take part in building a more peaceful society.

Certification process

ICFML Certified Mediator

- ▶ Pre-requisite: Mediation training (40h)
- ▶ Program: Course A – Complementary training (8h) with MCQ
- ▶ Video assessment with independent examiners
- ▶ European Code of Conduct

Advanced ICFML Certified Mediator

- ▶ Pre-requisite: Be an ICFML Certified Mediator or equivalent
- ▶ Program: Course B – Complementary training (16h)
- ▶ European Code of Conduct
- ▶ Experience as a Mediator: 7 mediations or 70 hours in mediation
- ▶ Assessment personal feedback
- ▶ Logbook

IMI Certified mediator

- ▶ Mediation training
- ▶ Video assessment with independent examiners
- ▶ European Code of Conduct
- ▶ Experience as a Mediator
- ▶ Logbook
- ▶ Feedback Digest